

# HOUSING CABINET MEMBER MEETING

## Agenda Item 25

Brighton & Hove City Council

<b>Subject:</b>	<b>Supporting People Strategy – Annual Update 2009-10</b>		
<b>Date of Meeting:</b>	<b>7<sup>th</sup> July 2010</b>		
<b>Report of:</b>	<b>Director of Housing, Culture &amp; Enterprise</b>		
<b>Contact Officer:</b>	<b>Name:</b>	<b>Narinder Sundar</b>	<b>Tel:</b> 29-3887
	<b>E-mail:</b>	<b>Narinder.Sundar@brighton-hove.gov.uk</b>	
<b>Key Decision:</b>	<b>No</b>		
<b>Wards Affected:</b>	<b>All</b>		

### FOR GENERAL RELEASE

#### 1. SUMMARY AND POLICY CONTEXT:

- 1.1 This report is the second annual update of the 3-year Supporting People Strategy (2008-2011) that outlines key achievements and progress in implementing year 2 of the strategy, 2009-10. Appendix one details progress made against all objectives and strategic actions of the strategy.
- 1.2 Communities and Local Government announced our Supporting People grant allocation in December 2007 for 3 years, 2008-2011. Our overall Supporting People grant has been reduced by 11.5% over this 3-year period with no allowance for inflation. This grant provides funding to 39 external local providers and a number of in-house services, in total this includes 95 Supporting People contracts that deliver housing-related support to 5171 vulnerable service users that live in the city of Brighton and Hove. All our current Supporting People contracts have been issued for a 3-year period, 2008-2011, and fully commits all the funding available. At the time of writing this report, our future Supporting People grant allocation from April 2011 had not been announced and it is anticipated that future cuts to the grant are likely to be significant in the context of wider public sector deficit and funding reductions. At the time of writing this report, the Supporting People Strategy strategic review process is being completed and future commissioning recommendations will be drafted on the basis of reduced funding of 15% over 3 years to achieve ongoing efficiency savings.
- 1.3 Communities and Local Government announced budget cuts and efficiency savings of £780m required from this current financial year, 2010-11, on 10<sup>th</sup> June 2010. These cuts from various grants to Local Authorities, included a cut in the 'Supporting People Administration Grant', which for Brighton & Hove is £163,540. This grant covers the cost of administering the programme, which includes staffing and associated overhead costs. At the time of writing this report, work is underway to complete financial planning to achieve in-year efficiency savings and develop a financial strategy to deliver this.

- 1.4 During 2009, the Supporting People Commissioning Team completed a cost benefit analysis of the Supporting People Programme locally in Brighton and Hove. This piece of work measured the impact of housing-related support services funded by Supporting People grant and presents a business case for investment of these services.

A national model was applied to undertake the analysis, which indicated that Supporting People services creates a £36.6million net saving for the city for a spend of £11.3million. For every £1 spent in the city on Supporting People services, a saving of £3.24 is achieved across other budgets. This takes into account reductions in costs for housing / homelessness services, tenancy failure costs, other social costs related to anti-social behaviour and crime and DWP and NHS costs. The methodology is based on examining the financial impact if Supporting People funded services were replaced by the most appropriate, positive alternative service provision.

The analysis indicated that single homeless, substance misuse and older people delivered the highest ratio of benefit locally. For example, the cost of funding Supporting People services for single homeless is £3.3million and the net financial benefit is £15.3million.

- 1.5 Communities and Local Government Select Committee and the Audit Commission both conducted reviews of the Supporting People Programme at a national level in 2009. The key recommendations and findings from these reviews indicated that the Supporting People Programme has successfully:

- Improved quality of services, meeting local needs, delivering better outcomes of service users and more effectively involved service users
- Achieved Value For Money through benchmarking and delivering efficiencies and within an improved commissioning and contracting monitoring framework
- Delivered more personalised, flexible and responsive services
- Established a robust governance structure involving commissioners, providers and service users and that this structure is a good blue print for partnership working

## **2. RECOMMENDATIONS:**

- 2.1 That the Cabinet Member for Housing notes the report and progress made on delivering strategic actions of the Supporting People Strategy during year 2 of the strategy, 2009-10.

### **3. FINANCIAL & OTHER IMPLICATIONS:**

#### **3.1 Financial Implications:**

The Supporting People grant for 2009/10 was £11.8m with an additional brought forward of £0.3m and for 2010/11 is £11.2m with an additional brought forward of £0.2m. Currently it is unclear what the impact will be on the 2010/11 funding from the recent government announcement on reducing grants to local authorities.

There has been a reduction in the supporting people grant of 11.5% over the 3 year period, which has been managed through the supporting people strategy in appendix 2. Grant allocations for 2011/12 have not yet been announced but there is a possibility of a 15% reduction in grant from 2010/11 (1,687m).

Communities and Local Government announced budget cuts and efficiency savings of £780m required from this current financial year, 2010-11, on 10<sup>th</sup> June 2010. These cuts from various grants to Local Authorities, included a cut in the 'Supporting People Administration Grant', which for Brighton & Hove is £163,540. This grant covers the cost of administering the programme, which includes staffing and associated overhead costs. At the time of writing this report, work is underway to complete financial planning to achieve in-year efficiency savings and develop a financial strategy to deliver this.

*Finance Officer Consulted:* Neil Smith

*Date:* 21<sup>st</sup> June 2010

#### **3.2 Legal Implications:**

There are no specific legal implications which arise from this report which is only for noting. Further, it is not considered that there are any adverse Human Rights Act implications arising from the Strategy or report. Indeed the Strategy actively supports some Convention rights, such as respect for private and family life."

*Lawyer Consulted:* Liz Woodley

*Date:* 23<sup>rd</sup> June 2010

#### **3.3 Equalities Implications:**

An Equalities Impact Assessment was completed in developing the Supporting People Strategy in 2008.

#### **3.4 Sustainability Implications:**

The commissioning intentions of housing-related support services as part of the Supporting People Strategy are in accordance with sustainability objectives and housing objectives that aim to reduce the reliance on resource heavy residential services.

### 3.5 Crime & Disorder Implications:

The commissioning intentions of housing-related support services as part of the Supporting People Strategy are in accordance with the local objectives to prevent crime and disorder. The fundamental aim of Supporting People services is to promote independent living, social inclusion and integration, all of which aim to prevent crime and disorder.

### 3.6 Risk & Opportunity Management Implications:

The key objectives and strategic actions within the Supporting People Strategy contribute to a number of Council priorities, outcomes and national Indicators as part of our Local Area Agreement.

Our Supporting People services deliver diverse and innovative services to a range of client groups, from people with mental health and substance misuse problems, to older people and single homeless people with support needs. The services are preventative and achieve long-term, positive benefits for service users to maximise independent living. Our external partners have worked well to deliver the programme and any risks to our providers, services, service users and local employment opportunities, need to be carefully managed and mitigated in partnership with our providers.

### 3.7 Corporate / Citywide Implications:

The Supporting People Strategy contributes towards delivering Corporate priorities and contributes towards achieving a number of outcomes in the local Sustainable Communities Strategy and national indicators as part of the Local Area Agreement.

## 4. **EVALUATION OF ANY ALTERNATIVE OPTION(S):**

- 4.1 This report is an annual update of a current strategy and no alternative options are necessary.

## 5. **REASONS FOR REPORT RECOMMENDATIONS**

- 5.1 To update members on progress and implementation of the Supporting People Strategy 2008-2011 to date.

## **SUPPORTING DOCUMENTATION**

### **Appendices:**

1. Supporting People Strategy Annual Update, Progress in Year 2:2009-10 on all objectives and strategic actions

### **Background Documents**

1. Brighton & Hove Supporting People Strategy, 2008-2011

Appendix one: Supporting People Strategy Annual Update, Progress in Year 2: 2009/10 on all objectives and strategic actions

**Objective 1: To improve fair access and diversity and ensure that all services are accessible and appropriate for the wider Community**

Strategic Action	Success Criteria	Progress in Year 2: 2009/10	Local Area Agreement PI(s)
To work alongside other relevant strategies (LGBT; BME; Older People) to implement actions to improve fair access and diversity		<p>There is Supporting People representation on all key working groups to develop other relevant strategies to improve access and diversity – e.g. Older People Housing &amp; Support Working Group that has drafted the new Older Peoples Housing Strategy.</p> <p>2009/2010 – involved in implementation of LGBT Housing Strategy via LGBT Housing &amp; Support Working Group</p>	
To continue to support and train all providers to ensure their services are welcoming and appropriate for all sections of the community	<p>All providers to achieve a minimum of level B on implementation of Fair Access, Diversity &amp; Inclusion objective of the Quality Assessment Framework.</p> <p>Monitor and report on people receiving services with 100% of equalities monitoring received</p>	<p>Training workshops have been delivered to providers on equalities monitoring.</p> <p>82% of providers are completing all sections of equality monitoring.</p>	<p><b>N1</b> - % of people who believe people from different backgrounds get on well together in their local area</p> <p><b>NI 140</b> – fair treatment by local services</p> <p><b>NI 141</b> – percentage of vulnerable people achieving</p>

	from providers		independent living <b>NI 142</b> – number of vulnerable people supported to maintain independent living
To work with the BME mental health Community development workers to take forward work to deliver Race Equality in mental health care		This work has been completed by the PCT.	
Refocus a service to include a dedicated element for young people from the LGBT Community	Support provided to young people from the LGBT Community	New dedicated support worker provides support to young people within YAC service from the LGBT Community. This service started in October 2008 and is well-utilised.	<b>NI 142</b> – number of vulnerable people supported to maintain independent living
To provide translated and accessible documents on the Supporting People website		Up-to-date translated documents available on the Supporting People website	
To make available short term funding for providers to meet costs of interpreting while English language skills are developed	Improved access to services to people from the wider community via interpreting	Funding available to providers from September 2008 to meet costs of interpreting. Monitoring indicates excellent performance of	<b>NI 142</b> – number of vulnerable people supported to maintain independent living

		interpreting service and significant improvement in access to services.	
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**Objective 2: To enable people living in hostels to tackle alcohol and substance dependency and misuse problems**

Strategic Action	Success Criteria	Progress in Year 2: 2009/10	Local Area Agreement PI(s)
Provide training in alcohol and substance misuse treatment for staff working in hostels and supported housing	<p>All hostel residents with a substance misuse problem to be referred for an assessment</p> <p>Increased percentage of people living in hostels undergoing treatment for alcohol or substance misuse</p>	<ul style="list-style-type: none"> <li>• Training delivered to Band 2 workers</li> <li>• Alcohol toolkit launch</li> <li>• Bid for clinical nurse to work in hostels</li> </ul>	<p><b>NI 40</b> – drug users in effective treatment</p> <p><b>NI 38</b> – drug-related offending rate</p>
To increase number of units available for people with alcohol problems	<p>Reduction in street drinking numbers in the city</p> <p>Reduction in rough sleeping in the city</p>	The Equinox Outreach service has excellent performance outcomes indicating effective engagement with street drinkers.	<b>NI 39</b> – alcohol-harm related hospital admission rates
To remodel resources and improve referral rates to prepare people living in hostels to enter treatment services		Q2 2009/10: 61% with substance misuse problem; 89% referred to treatment; 70% sustaining treatment for 12 weeks or discharged	<p><b>NI 40</b> – drug users in effective treatment</p> <p><b>NI 38</b> – drug-related offending rate</p>

**Objective 3: To ensure single people are able to move on to maximise their independence**

Strategic Action	Success Criteria	Progress in Year 2: 2009/10	Local Area Agreement PI(s)
<p>To support providers to arrange move on from hostels and from second stage accommodation through improved co-ordination of move-on initiatives, greater incentives for landlords and through rent deposit schemes</p>	<p>Improved performance on Key Performance Indicator for percentage of people moving on, particularly into the private rented sector</p>	<p>June 2009: Band 3 managers meeting set up to focus on moves to the PRS.                      October 2009: Brighton YMCA placement at BHT PRS Initiatives (working with Band 3)                      October 2009: Band 3 Co-ordinator held Move On Fair for Band 3 clients                      Jan 2010: only 8 deposit guarantees awarded.                      Jan 2010: launch of BHT Firm Foundations project                      March 2010: Funding for Hove YMCA YAC Private Sector Development Officer ends (funded to Sept 09 from SP short term bid and from Sept 09 to March 10 by RIWG CLG funding)                      March 2010: Brighton YMCA placement at BHT PRS Initiatives ends</p>	<p><b>NI 141</b> – percentage of vulnerable people achieving independent living  <b>NI 149</b> – adults in contact with secondary mental health services in settled accommodation  <b>NI 156</b> – number of households living in temporary accommodation</p>
<p>To work with people experiencing repeat homelessness using</p>		<p>Performance Indicators of Behavioural Support Service sets</p>	<p><b>NI 141</b> – percentage of vulnerable people achieving</p>

psychological interventions		targets on 'Number of former service users who have improved tenancy stability' (monitored by reduced number of warnings, reduced frequency of eviction, increased length of stay in stable accommodation, positive move on). To set target to reduce numbers of repeat homelessness.	independent living <b>NI 149</b> – adults in contact with secondary mental health services in settled accommodation
To remodel existing services to provide additional work and learning opportunities to tackle worklessness for people in temporary accommodation	Increased numbers of people in temporary accommodation accessing work and learning	Current re-development of BHT First Base & BHCC Palace Place underway – services to focus on basic skills training.	<b>NI 150</b> – adults in contact with secondary mental health services in employment <b>NI 151</b> – overall employment rate <b>NI 152</b> – working age people on out of work benefits
To modernise hostel services and stop funding services that encourage dependency		George Williams: Courses set at entry level OCN level below New Steine Mews. Widening out to other Brighton YMCA services in January 2010 and to other Pathway services later in the year.	<b>NI 142</b> – number of vulnerable people supported to maintain independent living <b>NI 156</b> – number of households living in temporary accommodation
To establish a floating support service for offenders in the	Reduction in re-offending for Priority Prolific Offenders	New service established in June 2009.	<b>NI 18</b> – adult re-offending rates for those under

community as an alternative to moving into hostels			probation supervision <b>NI 19</b> – rate of proven re-offending by young offenders <b>NI 30</b> – re-offending rate of prolific and priority offenders <b>NI 45</b> - young offenders engagement in suitable education, employment or training <b>NI 46</b> – young offenders access to suitable accommodation
To review the Integrated Support Pathway via the Integrated Support Pathway Working Group		Review completed in April 2009.	<b>NI 141</b> – percentage of vulnerable people achieving independent living <b>NI 142</b> – number of vulnerable people supported to maintain independent living

**Objective 4: To reduce youth homelessness**

Strategic Action	Success Criteria	Progress in Year 2: 2009/10	Local Area Agreement PI(s)
Provide short term respite ('crash pads') for young people to reduce homelessness and the use of bed and breakfast accommodation	<p>End the use of Bed and Breakfast accommodation for 16 and 17 years olds, except in an emergency, by 2010</p> <p>Reduction in youth homelessness</p>	<p>Good outcomes from Housing Options review</p> <p>Recommendation to continue</p>	<p><b>NI 142</b> – number of vulnerable people supported to maintain independent living</p>
Through the Parenting strategy to develop support and mediation services		<p>Following decommissioning of Impact Initiatives Teenage Parent service, these 16 units were incorporated into the YAC contract (additional funding was awarded to provide facilities/resources).</p> <p>10 units from the Decommissioned In Touch Vulnerable Families service were incorporated into the Support4Housing contract. Family-friendly area, dedicated family drop-in, dedicated worker.</p> <p>There are 12 units of low support</p>	<p><b>NI 142</b> – number of vulnerable people supported to maintain independent living</p>

		<p>for teenage parents provided by In Touch (reduced from 16 to increase support hours per client – agreed Dec 09 CSG).</p> <p>DCSF funding for a two year pilot – 10 unit accommodation-based service with enhanced support package</p>	
Through our youth homelessness strategy, improve integration and co-ordination of support	More care leavers, teenage parents and young people at risk accessing support, housing and care services	<p>Young people can access Basic Skills service and BAOH.</p> <p>Accredited lifeskills at Hove YMCA and Sanctuary Foyer - Skillz for Life.</p>	<p><b>NI 142</b> – number of vulnerable people supported to maintain independent living</p> <p><b>NI 147</b> – care leavers in suitable accommodation</p> <p><b>NI148</b> – care leavers in employment, education or training</p>

**Objective 5: To provide a range of services to promote independent living for people with mental health problems and people with physical disabilities**

Strategic Action	Success Criteria	Progress in Year 2: 2009/10	Local Area Agreement PI(s)
<p>To enable people with physical disabilities to access floating support* (*as part of an overall self-directed support package)</p>		<p>Client Record Forms monitor all new referrals accessing SP services. This form requires providers to give details on any physical / sensory disabilities and mobility needs of new referrals. Analysing information from these forms will start in order to monitor numbers of new service users with physical / sensory disabilities and mobility needs accessing floating support.</p>	<p><b>NI 130</b> – Social Care clients receiving self-directed support (direct payments and individual budgets)</p>
<p>To develop short-term resettlement support for people with physical disabilities when they are discharged from hospital, within existing resources available</p>	<p>Reduction in delayed discharge from hospital for people with a physical disability  Reduction in homelessness due to physical disability</p>	<p>Temporary accommodation that is wheelchair accessible is currently being developed. Accommodation is available in hostels for people with mobility needs. (New Steine Mews and George Williams House).</p>	<p><b>NI 142</b> – number of vulnerable people supported to maintain independent living</p>
<p>To develop specialist skills /</p>	<p>Reduction in delayed discharge</p>	<p>A new sub-group established</p>	<p><b>NI 142</b> – number of vulnerable</p>

<p>provide training for staff teams to provide for people who have both a substance misuse and mental health problem</p>	<p>from hospital for people with mental health problems Reduction in homelessness due to mental ill health</p>	<p>during 2009/10 to develop joint working protocol between mental health services, BHCC and supported housing providers. New dual diagnosis working group set up with CRI and BHT.  Supporting People has been central in the working group developing the dual diagnosis strategy.</p>	<p>people supported to maintain independent living</p>
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**Objective 6: To provide a range of services for people with learning disabilities living in a range of housing types\***

\*Learning Disability Housing Strategy 2007-2010 and Learning Disabilities Commissioning Strategy 2009-2012 will deliver on this objective and strategic actions below.

Strategic Action	Success Criteria	Progress in Year 2: 2009/10	Local Area Agreement PI(s)
To increase the range of housing options available	<p>Reduction in residential care placements by at least 10 per year</p> <p>Increase in people with learning disabilities in settled accommodation - at least 10 per year</p>	We now have 249 people in residential care, down from 257 in 2009. (Our target was 240). 67.5% of people are in settled accommodation, just below the national average (70%). This means 453 people are living at home (Our target was 440)	<p><b>NI 142</b> – number of vulnerable people supported to maintain independent living</p> <p><b>NI 145</b> – adults with learning difficulties in settled accommodation</p>
Reuse existing resources to develop floating support services, particularly for those living in the private rented sector and in mainstream social housing	<p>People with learning disabilities to access shared ownership</p> <p>Increased number of people with a learning disability receiving floating support</p>	<p>1 person has been supported into Shared Ownership.</p> <p>We have worked with our Community Support Team to provide a more dynamic service, with increased move on and more flexible support including a telephone support service.</p>	<p><b>NI 142</b> – number of vulnerable people supported to maintain independent living</p>

<p>To enable people with learning disabilities to access self-directed support</p>	<p>Increased number of people with a learning disability receiving a self directed package of support</p>	<p>150 people access services through self-directed support (our target was 120). Accessible information has been developed to support people to understand and access self-directed support and workshops have been delivered for professionals and carers.</p>	<p><b>NI 142</b> – number of vulnerable people supported to maintain independent living  <b>NI 146</b> – adults with learning difficulties in employment  <b>NI 130</b> – Social Care clients receiving self-directed support (direct payments and individual budgets)</p>
<p>To develop extra care services and supported living for people with learning disabilities within existing resources available</p>		<p>Two purpose-built Supported Living units (total of 10 units) opened in December 2009  Our Housing Options officer has supported people with learning disabilities to access extra care housing</p>	<p><b>NI 142</b> – number of vulnerable people supported to maintain independent living</p>
<p>Establish a specialist Learning Disability Housing Options officer to help people move through services to maximise their independence</p>		<p>We recruited a Housing Options officer in 2008 and she has supported 18 people with learning disabilities to access a tenancy for the first time in the last year. This is in addition to supporting people</p>	<p><b>NI 141</b> – percentage of vulnerable people achieving independent living  <b>NI 139</b> – People over 65 who say that they receive the information, assistance and support needed to exercise choice and control to live</p>

		to maintain tenancies, providing support to key stakeholders and producing easy read formats of housing information. This role is now being developed to support move on from residential care.	independently
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**Objective 7: To ensure services are accessible to older people with support needs in the wider community**

Strategic Action	Success Criteria	Progress in Year 2: 2009/10	Local Area Agreement PI(s)
To develop the role of sheltered and extra care housing as centres of information, support, events and activities within local communities to minimise isolation of older people	Increased numbers of people in the wider community accessing information and support in the wider community	Our largest provider (BHCC) provides a wide range of community services and activities in partnership with tenants, and third sector organisations. Most of other providers are also developing community activities and support, so that even very small schemes are now offering added value to the wider community. Not all providers have space to host community activities and some have got round this problem by partnering with local community centres and locations.	<p><b>NI 142</b> – number of vulnerable people supported to maintain independent living</p> <p><b>NI 137</b> – Healthy life expectancy at age 65</p> <p><b>NI 139</b> – People over 65 who say that they receive the information, assistance and support needed to exercise choice and control to live independently</p> <p><b>NI 138</b> – satisfaction of people over 65 with both home and neighbourhood</p>
Access to services to be based on an assessment of need, whilst recognising the need to provide a balanced community		The new Sheltered Housing Co-ordinator post has assessed the support needs and eligibility of over 300 vulnerable older people and is helping them to apply for appropriate housing, whether sheltered or general needs. The service works in partnership with sheltered housing partners to	<p><b>NI 142</b> – number of vulnerable people supported to maintain independent living</p> <p><b>NI 125</b> – achieving independence for older people through rehabilitation / intermediate care</p> <p><b>NI 132</b> – timeliness of social</p>

		ensure suitable placements for people needing support.	care assessment <b>NI 133</b> – timeliness of social care packages
To develop floating support services for older people that are available to the wider community across all tenure-types	Increase in the number of floating support provided	One of the current sheltered housing provider pilots is developing referral routes with local support providers, health care professionals to provide floating support to older people. Other providers are considering approaches to low-level support for non-tenants within their resource limitations.	<b>NI 142</b> – number of vulnerable people supported to maintain independent living <b>NI 137</b> – Healthy life expectancy at age 65 <b>NI 139</b> – People over 65 who say that they receive the information, assistance and support needed to exercise choice and control to live independently <b>NI 138</b> – satisfaction of people over 65 with both home and neighbourhood
To maximise potential for services to become extra care through changes to Supporting People contracts to deliver different levels of support		One of the current sheltered housing provider pilots is developing an extra care aspect within their current service. This involves co-ordinating existing care packages within scheme in partnership with Health / Care commissioners to re-model service to provide extra care and higher support needs.	<b>NI 142</b> – number of vulnerable people supported to maintain independent living <b>NI 125</b> – achieving independence for older people through rehabilitation / intermediate care <b>NI 139</b> – People over 65 who say that they receive the information, assistance and

			support needed to exercise choice and control to live independently
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**Objective 8: To provide preventative services to promote greater levels of independence**

Strategic Action	Success Criteria	Progress in Year 2: 2009/10	Local Area Agreement PI(s)
To develop informal support networks within the community to minimise isolation of older people in the wider community		Community events within and around schemes are fostering and supporting these networks. Some informal qualitative data has been captured indicating benefits both for tenants and non-tenants.	<p><b>NI 142</b> – number of vulnerable people supported to maintain independent living</p> <p><b>NI 137</b> – Healthy life expectancy at age 65</p>
Refocus resources to provide floating support for people living in their own homes	Increase in the number of older people receiving floating support	Current Sheltered Housing Pilot re-modelling service to provide floating support to older people in wider community. Further work needs to be done to improve awareness of/access to the service.	<p><b>NI 142</b> – number of vulnerable people supported to maintain independent living</p> <p><b>NI 137</b> – Healthy life expectancy at age 65</p>
To promote choice through individual budgets and direct payments	Increased numbers receiving direct payments and individualised budgets	This is being progressed via the wider Personalisation Agenda.	<b>NI 130</b> – Social Care clients receiving self-directed support (direct payments and individual budgets)

**Objective 9: To provide services that are value for money**

Strategic Action	Success Criteria	Progress in Year 2: 2009/10	Local Area Agreement PI(s)
To continue to work with providers and other stakeholders to identify efficiencies and to apply fair and consistent costings for services	Provide services according to our priorities within a reduced Supporting People budget	Cost-benefit analysis completed in 2009 on Supporting People services that identify efficiencies and financial savings achieved in Health / Care service budgets as a result of investing in housing-related support.	<b>NI 179</b> – Value for money – total net value of ongoing cash releasing value for money gains that have impacted since the start of the 2008/09 financial year.
To commission new services through competitive tendering and to achieve further efficiencies		New floating support and ex-offender support services successfully tendered and further efficiency targets met.	<b>NI 179</b> – Value for money – total net value of ongoing cash releasing value for money gains that have impacted since the start of the 2008/09 financial year.
To continue to undertake 'Value For Money' assessments on an ongoing basis	All Supporting People services to deliver services that provide value for money	Value For Money assessments are part of the Supporting People contract monitoring framework and are completed for all SP-funded services on an ongoing basis.	<b>NI 179</b> – Value for money – total net value of ongoing cash releasing value for money gains that have impacted since the start of the 2008/09 financial year.

<p>To continue to consult service users, providers and other partners to look at creative ways to provide services within a reducing budget</p>		<p>Ongoing consultation with provider groups and service user groups on providing services within a reducing budget to achieve efficiency savings.</p>	<p><b>NI 179</b> – Value for money – total net value of ongoing cash releasing value for money gains that have impacted since the start of the 2008/09 financial year.</p>
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